



HYUNDAI MERCHANT MARINE Co. Ltd.

Introduction of Online Payment System for I/B Demurrage

1. Online Payment System

1-1. Access HMM Website (<http://www.hmm21.com/usa>)

The screenshot displays the HMM N.America website interface. At the top, there is a red header with the text "N.America" on the left, a search bar containing "B/L, Booking, Cntr no, Keyword" in the center, and a "SITEMAP" link on the right. Below the header, the main content area is divided into a left sidebar and a right main panel. The sidebar contains a "Welcome to HMM" message with a "Logout" button, navigation icons for "My Info", "Alarm", "Report", and "HELPOESK", and a "Contact HMM" section with details for the Hyundai Regional Customer Service Center. The main panel features a "Demurrage Payment" title, a breadcrumb trail "Payment > Demurrage Payment", and a "Payment History" button. Below this, there are input fields for "DEM" (set to "Inbound"), "B/L No" (with an "+ ADD" button), and "CNTR No" (with an "+ ADD" button), followed by a "Go" button. A list of terms and conditions is provided at the bottom of the main panel.

N.America B/L, Booking, Cntr no, Keyword Q SITEMAP

Welcome to HMM Logout

My Info Alarm Report HELPOESK

Contact HMM + More

Office Name Hyundai Regional Customer Service Center

Address Hyundai Regional Customer Service Center, 1755 Wittington Place, Suite 300 Farmers Branch, TX 75234, U.S.A.

Tel 1-877-7-HYUNDAI (749-8632)

Fax

Main Menu Recent Menu

MY HMM

Schedule

Track & Trace

Export

Import

Rate & Tariff

Payment

Demurrage Payment

General Payment

Demurrage Payment

Payment > Demurrage Payment

Customer Manual FAQ Payment History

DEM Inbound

B/L No + ADD HDMU

CNTR No + ADD Go

- All US Terminals are available for online payment as of 3rd October (except Inland ODCY)
- Containers may be viewed only in "Discharged" or "Picked-up" condition.
- Payment may only be made for the same "Region" or "Consignee" at one time.
- Please allow 1 to 2 hours for container to be released. If payment is made after business hours, container will be released the following business day.

1) Main Menu: Payment -> Demurrage Payment

1. Online Payment System

1-1. How to access "Online Payment" on HMM website

1

Login

🏠 > user > Login



The screenshot displays the login interface on the HMM website. It features a light gray background with a white login form. The form includes two input fields: 'ID' and 'Password'. To the right of these fields is a 'Login' button. Below the input fields are three buttons: 'New Registration', 'Forgot ID', and 'Forgot Password'. The 'New Registration' button is highlighted with a red rectangular border.

1. Go to Demurrage Payment ► 2. Login or if you do not have login, please register to create ID and password and login right away.

1. Online Payment System

1-1. How to get "I/B Demurrage Amount"

Welcome to HMM [Logout](#)

[My Info](#) [Alarm](#) [Report](#) [HELPDESK](#)

Contact HMM [+ More](#)

Office Name Hyundai Regional Customer Service Center

Address Hyundai Regional Customer Service Center
1755 Wittington Place, Suite 300
Farmers Branch, TX 75234, U.S.A.

Tel 1-877-7-HYUNDAI (749-8632)

Fax

Main Menu **Recent Menu**

MY HMM
Schedule
Track & Trace
Export
Import
Rate & Tariff
Payment
Demurrage Payment
General Payment

Demurrage Payment

[Customer Manual](#) [FAQ](#) [Payment History](#)

* DEM Inbound

* B/L No [+ ADD](#) HDMU BUWB

* CNTR No [+ ADD](#)

[Go](#)

- All US Terminals are available for online payment as of 3rd October (except Inland ODCY)
- Containers may be viewed only in "Discharged" or "Picked-up" condition.
- Payment may only be made for the same "Region" or "Consignee" at one time.
- Please allow 1 to 2 hours for container to be released. If payment is made after business hours, container will be released the following business day.

Total	1	Total Amount (USD)	4,660.00
--------------	---	---------------------------	----------

Unpaid Only [Calculation](#) [Payment](#)

	B/L No	CNTR No	Type	Location	First Free Day	Pick-up Date	Overday	Detail
			Size	Terminal	Last Free Day	Demurrage		
<input checked="" type="checkbox"/>	BUWB		DC	SAVANNAH, GA	2017/12/31	2018 01 23	15	D
			20	GARDEN CITY TERMINAL	2018/01/08	4,660.00		

1.Input B/L No (Mandatory) ▶ 2. "Go" 3. Click next to B/L No 4. Fill in pick-up date to calculate total amount

1. Online Payment System

1-1. How to check calculation detail

Demurrage Payment

Customer Manual | **FAQ** | **Payment History**

• DEM Inbound

• B/L No HDMU BMWB1257276

• CNTR No

- All US Terminals are available for online payment as of 3rd October (except Inland ODCY)
- Containers may be viewed only in "Discharged" or "Picked-up" condition.
- Payment may only be made for the same "Region" or "Consignee" at one time.
- Please allow 1 to 2 hours for container to be released. If payment is made after business hours, container will be released the following business day.

Total	1	Total Amount (USD)	1,140.00
--------------	---	---------------------------	----------

Unpaid Only **Calculation** **Payment**

	B/L No	CNTR No	Type	Location	First Free Day	Pick-up Date	Overday Detail
			Size	Terminal	Last Free Day	Demurrage	
<input checked="" type="checkbox"/>	BMWB1257276	BMOU2314759	DC	SAVANNAH, GA	2017/09/07	2017 09 19	5 D
			20	GARDEN CITY TERMINAL	2017/09/14	1,140.00	

Calculation Details

CNTR No	Type	Size	Calculation Period		Last Free Day		Free Day	Over Day	Tariff		Demurrage
			Discharging Date	Pick-up Date	Expiry	Type			Tier(Day)	Rate	
			<input type="text"/>	DC	20	2017/09/07			2017/09/19	2017/09/14	

A. Click "D" Icon ► B. Check the calculation details

1. Online Payment System

1-2. How to make Demurrage Payment

ji1105
Welcome to HMM [Logout](#)

[My Info](#) [Alarm](#) [Report](#) [HELPDESK](#)

Contact HMM [+ More](#)

Office Name Hyundai Regional Customer Service Center

Address Hyundai Regional Customer Service Center
1755 Wittington Place, Suite 300
Farmers Branch, TX 75234, U.S.A.

Tel 1-877-7-HYUNDAI (749-8632)

Fax

Main Menu **Recent Menu**

MY HMM
Schedule
Track & Trace
Export
Import

Demurrage Payment

Import > Demurrage Payment

[Customer Manual](#)

[FAQ](#)

[Payment History](#)

* DEM Inbound

* B/L No [+ ADD](#) HDMU

* CNTR No [+ ADD](#)

[Go](#)

- All US Terminals are available for online payment as of 3rd October (except Inland ODCY)
- Containers may be viewed only in "Discharged" or "Picked-up" condition.
- Payment may only be made for the same "Region" or "Consignee" at one time.
- Please allow 1 to 2 hours for container to be released. If payment is made after business hours, container will be released the following business day.

Total	1	Total Amount (USD)	1,140.00
--------------	---	---------------------------	----------

Unpaid Only [Calculation](#) [Payment](#)

	B/L No	CNTR No	Type	Location	First Free Day	Pick-up Date	Overday Detail	
			Size	Terminal	Last Free Day	Demurrage		
<input checked="" type="checkbox"/>	<input type="text"/>		DC	SAVANNAH, GA	2017/09/07	2017 09 19	5	D
		20		GARDEN CITY TERMINAL	2017/09/14	1,140.00		

Click on Payment to pay by credit card or ACH.

1. Online Payment System

1-1. How to pay demurrage by Credit Card

Demurrage Payment

1. Calculation > 2. Payment > 3. Review Order

9 Payment Method

Card AHC

10

CARD TYPE: Discovery Card

CARD NUMBER: *****1115

EXPIRATION DATE: 04/2019

CARDHOLDER NAME: TEST NAME

Save this as my default payment card.

Order Amount

Order Total : \$900.00

11

Next

1. Calculation > 2. Payment > 3. Review Order

Payment Details

Card No : *****1115

Card Expiry : 04/2019

Card Holder : TEST GOGO

Order Amount

Order Total : \$9,460.00

12

Back

Payment

13 Payment Details

- Payment Details : 027-0351799296
- Payment Date : 6/24/2016 09:23
- Payment Method : Paid with Master Card ending in 1115, expiring in 4/2019
- Paid by : TEST GOGO
- Company : SCHENKER, INC.
- Paid To : Hyundai Merchant Marine Co.,Ltd.

No	B/L No	CNTR No	Type	Location	Discharging Date	Pick-up Date	Overday	Demurrage	Paid Amount	Balance
			Size	Terminal						
1			DC	SAN PEDRO, CA	5/17/2016	6/24/2016	35	9460.00	9460.00	0.00
			4H	YUSEN TERMINALS INC.						
Total								9460.00	9460.00	0.00

9. Select Payment Method (Card or ACH) ▶
10. Input "Card Info" ▶
11. click "Next" ▶
12. Click "Payment" after Review Order ▶
13. Confirm and print "Receipt" and you should receive payment confirmation.

1. Online Payment System

1-1. How to pay demurrage by ACH

Demurrage Payment

1. Calculation > 2. Payment > 3. Review Order

9 Payment Method

Card ACH

10

BANK NAME
 ROUTING NUMBER
 ACCOUNT NUMBER
 CHECK HOLDER NAME

YOUR NAME
 3333 Street Name
 City, ST 12345 DATE 1001

Pay to the Order of \$

Financial Institution
 1000 Street Name
 City, ST 12345

For

⑆004183855⑆ •003527942• 1001 ⑆

Routing Number Account Number Check Number

Order Amount

Order Total : \$900.00

11

[Back](#) [Next](#)

1. Calculation > 2. Payment > 3. Review Order

Payment Details

Card No : *****1115
 Card Expiry : 04/2019
 Card Holder : TEST GOGO

Order Amount

Order Total : \$9,460.00

12

[Back](#) [Payment](#)

13 Payment Details

- Payment Details : 027-0351799296
- Payment Date : 6/24/2016 09:23
- Payment Method : Paid with Master Card ending in 1115, expiring in 4/2019
- Paid by : TEST GOGO
- Company : SCHENKER, INC.
- Paid To : Hyundai Merchant Marine Co.,Ltd.

No	B/L No	CNTR No	Type	Location	Discharging Date	Pick-up Date	Overday	Demurrage	Paid Amount	Balance
			Size	Terminal						
1			DC	SAN PEDRO, CA	5/17/2016	6/24/2016	35	9460.00	9460.00	0.00
			4H	YUSEN TERMINALS INC.						
Total								9460.00	9460.00	0.00

9. Select Payment Method (Card or ACH) ▶ 10. Input "Check Info" ▶ 11. click "Next" ▶ 12. Click "Payment" ▶ 13. Confirm and print "Receipt"

1. Online Payment System

1-1. How to check "Payment History"

Demurrage Payment

· DEM Inbound

· B/L No add

· CNTR No add

2

- ✗ Not all terminals are available for online payment. (Refer to "[Customer Advisory](#)")
 - : Tacoma Washington United Terminal, Norfolk International Terminal, Charleston Wando Welch Terminal, Savannah Garden City Terminal, New Orleans Napoleon Container Terminal, Houston Barbours Cut Terminal
- ✗ Containers may be viewed only in "Discharged" or "Picked-up" condition.
- ✗ Payment may only be made for the same "Region" or "Consignee" at one time.

1. Click "Payment History" ▶
2. Go ▶
3. Select "Period" ▶
4. Go ▶
5. Check "Payment History" by Log-in ID

Payment History

· DEM Inbound

· Term **3** ~

· B/L No add

· CNTR No add

4

5 Payment History

· DEM Inbound

· Term ~

· B/L No add

· CNTR No add

B/L No	CNTR No	Type	Location	Discharging Date	Pick-up Date	Paid Demurrage	Paid Date	Payment Details
		Size	Terminal	Last Free Day	Overday			
		DC	LOS ANGELES, CA	2016/05/20	2016/06/23	7,500.00	2016/06/23	
		4H	CALIFORNIA UNITED TERMINALS	2016/05/26	28			
		DC	SAN PEDRO, CA	2016/05/22	2016/06/23	7,500.00	2016/06/23	
		45	YUSEN TERMINALS INC.	2016/05/26	28			
		DC	LOS ANGELES, CA	2016/05/19	2016/06/23	8,060.00	2016/06/23	
		20	TRAPAC TERMINAL, LOS	2016/05/24	30			